# **AMTA's Psychosocial Hazards Resource:**

A trucking industry association's efforts at improving psychological safety at small- and medium-sized carriers

Dave Elniski AMTA Industry Advisor Safety & Compliance

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- Background of AMTA
- Responding to the call to action
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#### An Overview of AMTA

- Alberta Motor Transport Association (AMTA) is a not-forprofit safety association that represents Alberta's trucking industry
- Founded in 1938
- Advocates for the industry at bureaucratic and legislative levels
- Advances the industry
- Works to improve the safety and compliance of trucking companies in Alberta
- Research and innovation



#### An Overview of AMTA

- Specific to health and safety, AMTA:
  - Is a COR and SECOR provider
    - Voluntary safety management systems
  - Represents segments of Alberta's trucking industry from a Workers' Compensation Board perspective
  - Creates and provides safety training for industry
  - Includes Member Services department that actively assists carriers in matters related to health and safety





#### Responding to the Call to Action



- AMTA has collaborated with governments and industry to address health and safety concerns
- Recently, we participated in a project to address psychological safety
- Our task is to apply resources and best practices to the specific environment of our industry



#### Our Response

- AMTA identified two barriers faced by small- and mediumsized carriers: information overload and resource limitations
- Much can be done to improve psychological safety; what are good places to start for the smaller carriers that make up ~98% of Alberta's trucking industry?



**Small/Medium Carriers** 



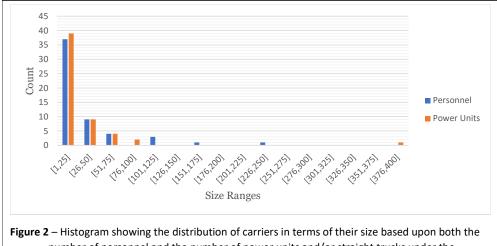


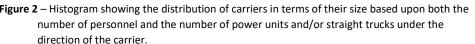
- AMTA is currently writing an industry guide on psychosocial hazards in the workplace
- A free resource for the industry
- Internal resource for AMTA to create additional content and awareness
- Initial focus is on small- and medium-sized carriers in Alberta interested in addressing psychosocial hazards





- AMTA conducted a small (n=55) survey of carriers across Alberta to "check the pulse" of our industry in terms of psychological safety knowledge
- Focus was on small carriers; starting point for possible future work











**Figure 1** – Percentage of carrier respondents who answered "yes" to the three survey questions. Questions 1, 2, and 3 received a response of "yes" for 63.6 %, 80.0 %, and 65.5 % of carriers, respectively.





- Listed best practices for small- and medium-sized carriers based upon the following criteria:
  - 1. Tried and True
  - 2. Feasibility
  - 3. Applicability
- Enlisted the help of external contributors





- List of best practices:
  - 1. Psychosocial Hazard Assessments
  - 2. Post-Incident Debriefs and Mental Health First Aid
  - 3. EAPs and EFAPs
  - 4. Unconscious Bias Awareness Training
  - 5. Fatigue Management
  - 6. Active Listening Training
  - 7. Using Existing Resources
  - 8. Addressing Pay Structures
  - 9. Policies and Procedures
  - 10. Addressing Hazards from Working Alone





#### **Presenter's Contact Information**



- Dave Elniski
- 403-915-4004
- dave.elniski@amta.ca
- Please reach out for questions, comments, and feedback

